

Notice of Privacy Practices

At Holiq Health, PLLC, your privacy is our priority. We are committed to protecting your health information and following all federal and North Carolina laws regarding your privacy rights.

How We Use and Share Your Information

We use and disclose your protected health information (PHI) to provide treatment, handle billing and payment, and manage our practice operations. We may also share your information when required by law, such as reporting abuse or responding to court orders.

Special considerations:

- Behavioral health and substance use treatment records have additional privacy protections and require your written consent before disclosure except in limited cases.
- For minors receiving certain mental health or substance use services, disclosures to parents or guardians may be restricted by North Carolina law to protect confidentiality.

Your Rights

You have the right to:

- Access and obtain copies of your health records
- Request corrections to your information
- Receive a list of certain disclosures of your PHI
- Request restrictions on how we use or share your information
- Request confidential communications (e.g., alternate contact methods)
- File a complaint if you believe your privacy rights have been violated

Authorization and Consent

We will ask for your written authorization for uses or disclosures of your information not described here, such as most marketing communications or the sale of PHI. You can revoke your authorization at any time.

Our Commitment to You

We are required by law to maintain the privacy and security of your health information and to notify you in the event of any breach. We may update this Notice, and the current version will always be available on our website.

Questions or Concerns?

If you have questions about this Notice or your privacy rights, please contact:

Privacy Officer

Holiq Health, PLLC

10130 Mallard Creek, Suite 300, Charlotte, NC 28262

You may also file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights.

Acknowledgement: By using our services, you acknowledge that you have reviewed and understand this Notice of Privacy Practices.